

LIMITED WARRANTY - 50 YEARS AGAINST WOOD ROT

WARRANTY PERIOD

JUSTE DU PIN offers the present warranty against wood perforation due to decay for a for a limited period of **fifty (50) years** from the date of purchase.

- A.** For the next **five (5) years**, JUSTE DU PIN will, at its sole discretion, supply the purchaser only with sufficient siding and labor, if any, to replace the required, if any, to replace the surface damaged by wood rot, not to exceed the not to exceed the original cost of the material.
- B.** For the subsequent **forty-five (45) years** JUSTE DU PIN will, at its sole to the purchaser, at its sole discretion, only a sufficient quantity of coating to to replace the surface damaged by wood rot, not to exceed the original cost of the of the material.

TERMS AND CONDITIONS OF THIS WARRANTY

- A.** It is the responsibility of the purchaser and/or installer to ensure that the wood siding delivered delivered to him meets his expectations and is to his complete satisfaction. It is de rigueur to carry out complete and thorough inspection of color, finish and quality before proceeding with installation. installation. If you believe that the product delivered does not meet your needs and/or standards, do not install it. standards, do not install the siding and contact your retailer immediately.
- B.** Any material installed will be considered accepted and will not be covered by the warranty.
- C.** A 5% margin of imperfection is considered acceptable. Natural imperfections.
- D.** The Warranty is conditional on compliance with installation instructions and building codes in effect in your area, as well as proper and regular maintenance of the siding. Failure to do so will the warranty automatically.
- E.** The Solid Wood Siding Best Practices Guide is included in the product packaging.

WARRANTY EXCLUSIONS

Wood being a natural product, variations in appearance are normal consequences of its design and ageing aging. JUSTE DU PIN cannot be held responsible for imperfections;

- A.** Cracking, resin oozing, warping, shrinking, expansion, cracking, mineral and bacterial staining, textural variation in the wood grain, or any other natural and normal natural and normal reaction of wood;
- B.** The Warranty does not apply around knots, nails or joints between two boards;
- C.** The Warranty does not apply in the event of force majeure or extraneous causes that are not attributable to the manufacturer;
- D.** Installation that does not comply with the obligations set out in the product's Installation Guide, including

touching down the product before installation. Product prior to installation, submersion, improper storage, improper transportation, lack of transport, lack of active air circulation behind walls, insufficient minimum clearances, installation with direct contact between the product and the floor or any other perpendicular surface, inappropriate metrological conditions (high humidity, rain, snow, storm) during installation;

- E. Any other situation not attributable to the Manufacturer, such as water infiltration, negligence neglect, vermin, impact of objects or vandalism;
- F. When products have not been paid for in full, or when they are sold without finish or Warranty.

CLAIMS PROCEDURE

- A. Before submitting a claim to the Manufacturer, the purchaser must ensure that the source of his claim is not covered by one of the exclusions to this warranty.
- B. You must contact JUSTE DU PIN as soon as a problem or defect arises under this warranty **«Article 1479»**. The person who is obliged to repair a prejudice is not liable for the aggravation of this prejudice which the victim could have avoided 1991, c. 64, a. 1479.
- C. All requests must be made in writing and submitted to the following address: service@justedupin.com
- D. Before we can open your file, you must provide us with supporting documents, otherwise, no file will be opened;
 - Photos of the building in question
 - Photos of each wall of the building from bottom to top
 - Close-up photos of each problem wall
 - Original invoice Juste du Pin
- E. For the avoidance of doubt, JUSTE DU PIN reserves the right to carry out an inspection prior to undertaking any repairs to assess the product's compliance with the «Guide to Best Installation Practices». to assess the product's compliance with the **Guide to Best Installation Practices for Solid Wood Siding**.
- F. In consideration of the undertaking, the Purchaser gives the Manufacturer, and their directors, officers, shareholders, employees, representatives, agents, successors, heirs and related companies, a full, complete and final release from all claims of any nature whatsoever and from all damages present, past and future, in connection with any and all matters arising directly or indirectly the purchase of siding from the Manufacturer;
- G. JUSTE DU PIN reserves the right to supply a product of equivalent value if the product claimed is no longer available.

