

LIMITED WARRANTY – ÄKTA 2-TONE ROUGH FINISH- 15 YEARS

WARRANTY PERIOD

This warranty is offered by JUSTE DU PIN (the Manufacturer).

The warranty applies to **Opaque-rough finish stain** (2-coat factory application) against peeling, chipping and cracking due to normal exposure to the elements for a period of **fifteen (15) years** from the date of purchase.

- A.** For the first **five (5) years** from the date of purchase, JUSTE DU PIN will provide, at its sole discretion, to the purchaser the sufficient quantity of dye and labor necessary to re-stain the damaged surface, not to exceed the original cost of the material.
- B.** For the following **ten (10) years**, JUSTE DU PIN will, at its sole discretion, supply sufficient quantity of stain to recolor the damaged surface.

Exclusion:

All other compensation, including transportation costs for stain shipment, installation costs installation, reinstallation and other foreseeable damages, present or future.

CONDITION OF THIS WARRANTY

It is mandatory that the purchaser perform a complete and thorough inspection of color, finish and quality before installing the product. In the event that the purchaser is of the opinion that the product delivered does not correspond to what he/she purchased, **he/she must not install the product** and must contact the manufacturer. install the product and contact your retailer immediately. All installed equipment will be deemed accepted by the purchaser without any possibility of return, credit or and will not be covered by the warranty.

The Warranty is conditional on compliance with the installation instructions and building codes in effect in your region, as well as proper and regular maintenance of the siding. Failure to do so will automatically void the warranty.

The Solid Wood Siding Best Practices Guide is included in the product packaging included in the product packaging.

WARRANTY EXCLUSIONS

The Warranty does not apply or becomes void in the following cases:

- A.** Installation that does not comply with the requirements set forth in the product's including contact of materials with the ground prior to installation, submergence submergence, inadequate storage, improper transport, lack of active air circulation behind walls, insufficient minimum clearances, installation with direct contact with direct contact between the product and the floor or any other perpendicular surface inappropriate metrological conditions (high humidity, rain, snow, storms) during installation;
- B.** Inappropriate use of touch-up stain on cuts;
- C.** Accumulation of dust or surface contaminants, unrepaired damaged surfaces and failure to perform an annual visual inspection.

- D. Any other situation not attributable to the Manufacturer, such as water infiltration, negligence neglect, vermin, impact of objects or vandalism.
- E. When products have not been paid for in full or when they are sold without finish or warranty.
- F. Discoloration and/or warping or any other natural and normal reaction of wood.

CLAIM PROCEDURE:

- A. Before submitting a claim to the Manufacturer, the purchaser must ensure that the claim is not covered by one of the exclusions to this warranty.
- B. You must contact JUSTE DU PIN immediately upon the occurrence of any problem or
- C. You must contact JUSTE DU PIN as soon as a problem or failure arises with respect to this warranty **«Article 1479»**. The person who is obliged to repair a prejudice is not liable for any for any aggravation of the prejudice that the victim could have avoided 1991, c. 64, a. 1479.
- D. All requests must be made in writing and submitted to the following address:
- E. Before we can open your file, you must provide us with supporting documents, without which no file will be opened;
 - Photos of the building in question
 - Photos of each wall of the building from bottom to top
 - Close-up photos of each problem wall
 - Original invoice Juste du Pin
- F. For the avoidance of doubt, JUSTE DU PIN reserves the right to carry out an inspection before undertaking any repairs to assess product compliance with the according to the **«Best Practices Guide for the Installation of Solid Wood»**.
- G. In consideration of the undertaking, the Purchaser grants to the Manufacturer, and to their directors, officers, shareholders, employees, representatives, agents, successors, heirs and affiliates, a full, complete and final release from any and all claims of any nature whatsoever and for any damages, past and future, in connection with any and all matters arising directly or indirectly directly or indirectly from the purchase of siding from the Manufacturer;
- H. JUSTE DU PIN reserves the right to supply a product of equivalent value if the product is no longer available.

